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| **Chris Hudson** | Tampa, FL ▪ 813.421.4342  [chudson121@hotmail.com](mailto:chudson121@hotmail.com) ▪ [linkedin.com/in/chris-hudson121](https://www.linkedin.com/in/chris-hudson121/) |

**Senior IT Professional with Executive Leadership Experience**

*Highly accomplished IT executive with 20 years of experience and a track record of leading large-scale digital transformation efforts*

Proven senior IT leader with demonstrated success managing teams of over 30 and overseeing global innovation in highly matrixed, cross-functional organizations. Strong technical acumen evidenced by the ability to build trust and credibility with business and technical executives, and develop strategies and technical roadmaps that deliver results and generate value for end-users and the business. Recognized by peers and senior leadership for the ability to improve vendor relationships and deliver on strategic initiatives all while preventing cost overruns and delays. A collaborative team leader that drives performance improvements among team members through coaching, accountability, and technical leadership.

Highlights of Expertise

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| **Executive leadership** | **IT Strategy** | **Management** |
| * Presentations | * Product vision & strategy | * Performance management |
| * Financial performance | * Technical architecture | * Coaching & mentoring |
| * Governance & reporting | * Agile / Scrum leader | * Engineering manager |

# Professional Experience

ItWorks! Marketing, Bradenton, FL

**Director DevOps, Cloud Infrastructure and Architecture** (July 2016 – Current)

Provided technical and team leadership to support PaaS and IaaS programs and improvements. Managed a multi-million dollar budget and 13 total FTEs, communicating progress and ongoing status updates directly to the CIO. Formed and matured relationship with strategic partners including Microsoft for managed services and cloud hosting while simultaneously reducing costs and increasing performance of core systems and applications.

* Reduced capital expenses by $300k by leading a cloud migration project that consolidated disparate functionality and introduced a modern architecture that can scale with limited capital investment.
* Drove process improvements that eliminated redundant operations and expenditures by working cross-functionally to audit and optimize testing efforts and environments.
* Led a BI initiative to consolidate and present key performance metrics that aligned business and technical leaders and generated strategic insights that resulted in $500k worth of cost savings.

American Express, St Petersburg, FL

**Director Release Engineering and Cloud CI/CD Automation** (January 2013 - February 2016)

Led DevOps strategy formulation and execution among a diverse consumer and B2B portfolio, building consensus and leading change across multiple departments. Improved morale, communication practices, and technical acumen as a manager of 3 teams with 5 direct reports and 40 indirect reports. Agile trainer and coach that shared best practices and experiences to drive high-performing teams to new levels of productivity.

* Increased system-wide availability to 99.99% by implementing DevOps transformation that connected Infrastructure and Delivery teams and their deployment processes.
* Managed a $1.5M executive sponsored DevOps cloud technology project to plan and budget, mitigitating budget and timeline risks before they occurred.

American Express, Tampa, FL

**DevOps Manager/Release Engineering Manager** (June 2012 – January 2013)

Led organizational change management mandate to move from Waterfall to Agile software development practices while improving pre and post-deployment processes across the enterprise. Provided coaching and mentoring to engineering team leaders as part of the transition from Waterfall to Agile.

* Expanded test automation impact and effectiveness and saved over $2M annually by introducing an automated build and testing system.
* Eliminated errors and deployment delays that reduced production issues by 75% within six months, freeing up development resources to focus on net new application development.

American Express, Tampa, Fl

**DevOps Manager/Release Engineering Manager** (June 2012 - January 2013)

Increased throughput and improved overall code quality of deployments by managing teams and introducing strategic process improvements within the DevOps group. Responsible for effectiveness of software integration testing and configuration management for 150+ applications, driving simultaneous and continuous releases.

* Selected to launch the DevOps group at American Express Enterprise Growth division by senior leadership for excellent individual performance and a track record of positive team leadership.
* Led the strategic formulation of branching and merging strategies that increased speed of deployments and decreased defects.

Additional experience as a Software Engineering Manager for American Express (Nov 2011 – June 2012).

# Education

**Bachelors of Arts, Sociology**, June 1998  
*University of South Florida, Tampa, FL*

**Bachelors of Arts, Psychology**, June 1997  
*University of South Florida, Tampa, FL*

Technical Proficiencies

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|  | C#, ASP. NET, WCF, Java, JQuery, Groovy, OpenStack API, Java Script, Python, Windows Server, IIS, Redhat/CentOS, VMWare, Microsoft SQL Server MSSQL, Oracle, MongoDB, MySQL, T-SQL, PL/SQL, MS Access, Jenkins, Git, Stash, TFS, Artifactory, Nuget, RabbitMQ, Reddis |